

NHS Enhanced Access Services Patient Survey

Primary Care provides services that support the health and wellbeing of our patients.

We are looking to provide additional services outside of core practice hours which are 08:00 – 18:30 Monday to Friday. This will be provided by local GP Practices in Tilbury and Chadwell (including East Tilbury and Corringham) working together as a network.

We would appreciate your time to help us understand what services could be beneficial to you and your health & wellbeing.

1. How old are you?

- 16-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75-84
- 85 or Above
- Prefer Not to Answer

2. Which of the following best describes you?

- Female
- Male
- Non-binary
- Prefer Not to Answer
- Prefer to self-describe -

3. What is your ethnic group?

- Asian or Asian British
- Black, Black British, Caribbean or African
- Gypsy, Traveller or Roma community
- Mixed or multiple ethnic groups
- White
- Other ethnic group

4. Which of these best describes what you are doing at present?

Please note you can select more than one option

- Carer
- Employed Full-Time (30 hours or more)

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- Employed Part-Time (less than 30 hours)
- In education at school, college, or university
- Looking after the family or home
- Long term sickness or disabled
- Retired
- Self-employed
- Unemployed
- Prefer Not to Answer

5. Which Practice are you registered at?

- Commonwealth Health Centre
- Sai Medical Centre (Including East Tilbury Medical Practice and Corringham)
- Rigg Milner Medical Practice (East Tilbury and Corringham)
- Tilbury Health Centre (Tilbury Chadwell Group)
- Medica House (Including Appledore)

6. How do you get to your GP surgery?

- Bus
- Car
- Cycle
- On-foot
- Taxi
- Prefer Not to Answer

7. GP Practice core hours are currently 08:00 – 18:30 Monday to Friday. Which of the following additional access options would you find the most useful?

Please note you can select more than one option

Appointment times

- Before 08:00am on weekdays
- Weekdays between 6:30pm – 8pm
- On a Saturday

8. What service would you benefit from the most during this extended access time?

Please select your top 3 choices.

- Blood tests
- Cervical Screening
- Health related support group activities
- Immunisations / Vaccinations
- Long Term Condition Clinics such as Asthma, Diabetes & Hypertension etc.

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- Mental Health wellbeing
- NHS Health Checks
- Support for Carers
- Physiotherapy
- Wound dressing
- Family planning

9. For your top 3 choices would you be willing to travel to an alternative location?

- No
- Yes

10. Do you have access to:

- A house phone
- A laptop, desktop or tablet with internet access
- A smart mobile phone with internet
- None of the above

11. How confident are you are in using technology?

- Very confident
- Confident
- Not confident

12. What barriers do you experience in attending GP Practice during core hours 08:00 – 18:30?

Please note you can select more than one option

- Language/communication barriers
- Unable to attend during core hours due to work commitments
- Unable to attend during core hours due to caring responsibilities
- Currently do not experience any of the barriers listed above

13. If you could access opportunities to take part in more physical activity through your GP practice would this interest you?

- Yes
- No
- Maybe

*Thank you for your time completing this survey
Please place your completed survey in the feedback box or hand to a member
of the Practice reception team.*